

TENNESSEE REGULATORY AUTHORITY



Deborah Taylor Tate, Chairman
Pat Miller, Director
Sara Kyle, Director
Ron Jones, Director

RECEIVED
2004 MAR 24 PM 4:35
T.R.A. DOCKET ROOM

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

March 24, 2004

Mr. Scott Kellogg
NOW Acquisition Corporation
180 North Wacker Drive, Suite 3
Chicago, IL 60606

RE: Joint Application of NOW Acquisition Corporation for Authority to Acquire
Certain Assets of NOW Communication, Inc.
Docket No. 03-00454

Dear Mr. Kellogg:

During a hearing of the Tennessee Regulatory Authority ("TRA" or "Authority") held on February 26, 2004 in the above-referenced docket, the panel approved the notification letter sent to customers by the parties on November 26, 2003 and ordered them to send a customer notification letter to all new customers acquired by Now Communications, Inc. after November 26, 2003 but before the customer transfer takes place on March 10, 2004.

TRA Staff has reviewed the customer notification letter submitted by the parties for review by the Authority on February 27, 2004 and found it to be consistent with TRA Rule 1220-4-2-.56 (2)(d). Therefore, the parties can now send the notice out in envelopes bearing the names of both parties.

Should you have any questions regarding this matter, please call me at (615) 741-2904 ext. 150.

Sincerely,

Aster R. Adams, Chief
Econ. Analysis & Market Monitoring Division